

Things to think about when the decorators/builders are in. Help us to help you.

- 1. Steam wall strippers can create a very humid atmosphere when in use.
- 2. When sanding down woodwork a degree of dust is created throughout the home.
- 3. Tea is the cure for all ills and challenges.
- 4. Power tools when used can sometimes be loud.
- 5. When work is ongoing, there is generally some disruption to everyday life. we will always try to minimise it for you.
- 6. Car parking can sometimes become an issue. Builders vans are like offices, or maybe Aladdin's Cave but we do like to have it close by.
- 7. If you are not used to, or have an allergy to singing, whistling or a radio, please tell us in advance.
- 8. When filling in holes, fillers can stay wet for some time, as can painted surfaces, so please watch the children testing to see if they are dry.
- 9. Gloss paint can feel dry on the surface after one day, however it can take several weeks to become totally hard.
- 10. Tea is the cure for all ills and challenges.
- 11. Additional jobs thought of after a quote has been produced and agreed usually carries an additional cost. But please feel free to ask, as we are happy to help if we can.
- 12. All personal items left unsecured or around a working area could become casualties. It is best to remove everything if possible.
- 13. Any picture pins or hangers will be removed and filled over unless asked to stay before work begins.
- 14. Tea is the cure for all ills and challenges.
- 15. Radiators will be turned off the day before they are to be painted, so please don't turn them back on.
- 16. If you intend to replace carpets, it is best to remove them before any work begins.

Finally.

If you should have a concern with anything at any time, please tell us. Don't suffer in silence. Don't tell the neighbours or the local radio station as we probably won't hear it above the whistling. We are happy to listen to any concerns you have and it is best discussed earlier than later. We want you to be 100% happy not just with the work, but with the total experience of having a job completed by "General M". We understand it's your home.